

Delivery & Installation of Furniture Trading Terms

The prices shown on all quotations are nett and subject to VAT. The prices on such quotations are valid for 30 days from date of issue.

Quotations/drawings are submitted based on details given to us or ascertained during a site visit by our Furniture Specialist. Swift Business Solutions Ltd accepts no responsibility for any subsequent alteration to buildings, plans, locations or styles of which they are not aware.

Delivery, assembly and installation of our comprehensive standard stock is free within normal working hours: Monday – Friday 9.00am – 5.00pm and within the Birmingham, West Midlands and Staffordshire areas. Charges, if any, by prior agreement, for any special non-standard products or work contracted outside of normal working hours or delivery areas.

Removal and disposal of any associated packaging is free of charge.

A clear site is required prior to the agreed installation date. Any removal/dismantling of existing furniture or delay incurred due to rooms not being open/ready will be charged at £50.00 per hour or part thereof.

Payment terms are strictly nett one month from date of invoice to approved credit account holders. The title and property in goods supplied by us does not pass to the purchaser or sub-purchaser until payment in full has been received by us. The risk in respect of such goods passes to the deliverer from the moment of delivery.

Wood finishes are usually the exterior finish and do not imply items to be solid mahogany, oak etc.

Orders for Special Products and Custom Made items will only be accepted on receipt of an official order and are non returnable.

Goods may be returned only by prior arrangement and subject to the following conditions:

- Goods must be in perfect condition as delivered by ourselves.
- In complete units of sale, and in the original box (if applicable)
- Notification of return must be confirmed in writing by the customer within 7 days of delivery and would be subject to a minimum 20% handling charge.
- No returns will be accepted after 14 days.
- If goods are incorrectly supplied by ourselves please notify us immediately and full credit upon return of the items providing they are still in saleable condition.
- No claim for shortages, non delivery or damaged goods will be considered unless received by us within 48 hours of delivery.
- Before returning goods it is essential to quote either our delivery note or invoice number for a returns/collection note to be issued prior to return.
- Any goods from the Swift standard stock range which prove unsatisfactory due to manufacturing fault(s) will be rectified or replaced.